

A graphic featuring a red paper airplane flying upwards and to the right, surrounded by several white paper airplanes flying in the same direction. The background is dark grey.

SUCCESS

OUR PLANS TO DRIVE YOUR BUSINESS

Plans start with fundamental IT services and build up to a highly secure environment that is ready to pass the audits of highly regulated industries.



Essential Plan

A value plan that includes Unlimited Remote Help Desk, Workstation Management, Network Monitoring, Office 365 app management, and managed anti-virus.



Plus Plan

Our most popular plan includes everything from Essential plus enhancements like Firewall Management, DNS Filtering, Multi-Factor Authentication, Data Encryption, and the expertise to keep your people secure and productive.



Advanced Plan

The Advanced plan builds on Plus by including Advanced Security Tools, Real Time SOC monitoring, and End user education. These services secure your reputation and prepare your business for the rigors of compliance audits.

All service plans include a client portal and regular Technology Business Reviews.

Technology Success Plans

RPM Managed Services Package	ESSENTIAL	PLUS	ADVANCED
	\$100 /User	\$175 /User	\$300 /User
REMOTE SUPPORT			
Unlimited Service Desk Remote Support - Business Hours	✓	✓	✓
Desktop / Laptop Management & Patching	✓	✓	✓
Standard Business Application Support	✓	✓	✓
Office 365 Cloud App Management	✓	✓	✓
24x7x365 Network Monitoring	✓	✓	✓
Client Portal	✓	✓	✓
Office 365 On Demand Education		✓	✓
Mobile Device Management		Optional	✓
Server Management		Per Server	✓
BACKUP & RECOVERY			
Windows Desktop Data Backup		Optional	✓
Office 365 Cloud Backups		✓	✓
CYBER SECURITY			
Managed Antivirus	✓	✓	✓
Spam Filtering	✓	✓	✓
Advanced Threat Protection (ATP)		✓	✓
Multi-Factor Authentication (MFA)		✓	✓
Workstation Data Encryption		✓	✓
Firewall Management		✓	✓
DNS / Web Filtering		✓	✓
Annual Network Vulnerability Scan		Optional	✓
Simulated Phishing Campaign		Optional	✓
Advanced Malware Protection		Optional	✓
Security Awareness Training		Optional	✓
Threat Detection Monitoring		Optional	✓
Network Log Aggregation		Optional	✓
Dark Web Monitoring		Optional	✓
TECHNOLOGY SUCCESS (vCIO)			
Technology Business Review Meeting	Annual	Semi-Annual	Quarterly
Annual IT Budget Preparation		Optional	✓
Technology RoadMap		Optional	✓